

### Language and Communication skills:

The ability to use language correctly for purpose of communication, be it written or spoken helps to develop a positive attitude in every individual. As an attempt to hone the communication skills of our students, various soft skill and personality development programmes are conducted. The **Patrician College Empowerment Cell (PCEC)** organized **certificate program on Communication skills** from **1<sup>st</sup> September 2014 to 15<sup>th</sup> October 2014 for 26 days**. To master the art of communication the following modules were implemented:

- Listening, summarizing, in-depth questioning
- Giving and receiving feedback
- Intercultural communication
- Non-verbal communication - Body Language and Non-verbal Cues
- Using Your Strengths
- Building Confidence
- Communicating Harmoniously
- Practicing Effective Communication

The sessions included both theoretical sharing and practical sessions.

### List of Participants:

S.No	Admission Number	Name of the Student	Department
1	14D007	AnbuKavidasan	I BBA
2	13G013	JeenaAgnus	II BA English
3	13G015	JijiAgnus	II BA English
4	13G007	Deepa	II BA English
5	13G004	Catherine PeppechuvaMichael	II BA English
6	14A034	Prakash	I BCA

7	13G011	Hepziba J Verdnica	II BA English
8	15F018	Gouthaman S	I BCOM CS
9	15E 048	Sarath Kumar	I BSC VC
10	15E 025	M. Parameswaran	I BSC VC
11	15G035	Ramya	I BA ENG
12	15E035	R. Vaishnavi	I BSC VC
13	15E044	A. Anadan	I BSC VC
14	15D020	Eltan Patrick E	I BBA
15	15D025	Goutham M	I BBA
16	15D030	Jamuna K	I BBA
17	15D032	John Britto G	I BBA



Communication Skills Certificate programme, Resource Person Mrs. Joyce Pereira, Soft Skill Trainer along with the participants.



Deepa from Department of English receiving the “Communication Skills” Certificate from the Resource Person Mrs. Joyce Pereira.









### BRIDGE COURSE (2017- 2018)

The aim of the bridge course was to develop a positive attitude among students and to help them enhance their written and communication skills. The Bridge course was organized in college for all first year UG students from 26<sup>th</sup> June to 31<sup>st</sup> June in order to facilitate and improve their employability skills.

The course consisted of the following modules :

- Essence of Communication.
- Listening Skills.
- Overcoming stage fear.
- Mind mapping.
- Presentation Skills.



A booklet was printed based on the above syllabus and a copy of it was handed to each student. The course was conducted by Dawn Solutions headed by Mr. Chandru Durairaj and his team consisting of 14 trainers. Each trainer was given one class to handle. The trainers focused on developing various aspects to develop skills such as positive attitude, effective communication skills, problem solving techniques, time management, team spirit, self-confidence and adaptability.

A feedback session was conducted to take a survey on the benefit of this course and a consolidated study was carried out. The following were the findings - 70% of the students felt that it was very useful and the remaining 30% felt that certain segments could have been dealt with in more detail.





**Students of BBA department attending the bridge course.**



**Students of B.Com department attending the bridge course**